

Resume 962

OBJECTIVE:

Adaptable and detail-oriented professional with a proven record of accomplishment as a machine operator and cashier, seeking a position to leverage my diverse experience in fast-paced environments. Eager to apply strong skills in customer service, equipment operation, and cash handling to contribute to team success, ensure operational efficiency, and deliver exceptional results.

SUMMARY OF QUALIFICATIONS:

- Experience in providing uncompromising highest standards of customer service assisting internal and external customers with their product / service selections, offering effective solutions / options customized to individual needs or preferences, and resolving issues to their complete satisfaction
- Successfully performed roles as a machine operator, server, and cashier, demonstrating adaptability and competence across industries including manufacturing, hospitality, and retail.
- Proficient in cash handling, transaction processing, and maintaining accurate financial records, ensuring compliance with regulatory standards and credit union policies.
- Skilled in identifying opportunities to promote and cross-sell products and services, contributing to revenue growth and customer satisfaction.
- Establishes rapport quickly with a diverse population, recognized for personal and professional integrity and collaborating to develop mutually beneficial solutions through interactions with teams and managers
- Empathetic, motivated and passionate about helping others, can adapt to meet needs of clients
- Multi-tasks efficiently, learns new systems quickly, and completes all projects ahead of schedule

PROFESSIONAL EXPERIENCE:

2021 – 2021 ***Custodian***

Beiler Janitorial Services, Orchard Park, NY

- Performed daily cleaning tasks, including sweeping, mopping, dusting, and disinfecting surfaces.
- Maintained restrooms break rooms, and common areas to ensure a sanitary environment.
- Operated floor scrubbers, carpet cleaners, and pressure washers for deep cleaning.
- Managed waste disposal and recycling in compliance with company policies.
- Assisted with minor repairs (light bulb replacement, leak fixes) as needed.

2018 – 2021 ***Cashier***

Tops Friendly Markets, Buffalo, NY

- Handled customer transactions with precision, processing cash, credit, and mobile payments on a modern POS system while maintaining a 100% till accuracy rate.
- Enforce age verification protocols for alcohol sales, ensuring full compliance with local and state regulations with daily ID checks with zero violations.
- Engage customers with friendly service, recommending products and promotions that increased add-on sales.
- Support inventory tasks by restocking shelves with bottles and packages daily, keeping high-demand items accessible and boosting sales visibility.
- Perform opening and closing duties, including cash counts and store cleaning, completing tasks faster than average through efficient teamwork.

2015 – 2016 ***Assembly/Production***

Adecco Inc., Lockport, NY

- Assembled 50+ components per hour according to precise specifications
- Used hand tools (drills, screwdrivers, torque wrenches) to complete assemblies
- Followed visual diagrams and work instructions to ensure product consistency
- Performed quality checks at each stage of assembly process
- Rotated between 3 different work stations to maintain production flow
- Reported equipment issues to supervisors to prevent downtime

2013 – 2014 ***Picker/Packer***

Remedy Staffing, Lockport, NY

- Accurately packaged products for shipment, ensuring proper labeling and secure wrapping to prevent damage
- Operated pallet jacks and hand trucks to transport finished goods to loading docks
- Conducted final quality inspections, removing defective items before packaging
- Maintained 5S standards by keeping work area clean and organized
- Collaborated with team members to meet daily production targets consistently

2010 –2013 ***Machinist***

Global Abrasives, Lockport, NY

- Operated abrasive grinding, cutting, and finishing machines to manufacture coated abrasives (sandpaper, grinding wheels, etc.), ensuring precise tolerances.
- Monitored CNC control panels and adjusted machine settings (speed, feed rate, depth) to optimize output and minimize material waste.
- Performed in-line quality checks using micrometers, calipers, and visual inspections to reject defective products. Followed lockout/tagout (LOTO) procedures and wore PPE (safety glasses, ear protection, cut-resistant gloves) at all times.
- Maintained a 5S-organized workspace, ensuring tools and materials were stored properly to prevent accidents.

EDUCATION:

High School Equivalency

Lockport High School, Lockport, NY